

STUDENT SUCCESS AND SUPPORT PROGRAM

Recognizing that student success is the responsibility of both the college and the student, the Student Success and Support Program was established to assure that students who attend a California Community College are given the best possible opportunity to succeed in accomplishing their academic goals. To accomplish this, the college will assure that appropriate services are provided to students to enhance their success. As a student, you must identify your academic goal and course of study as well as complete required core services including Assessment, Orientation, and Educational Planning. Follow the Steps to Apply & Register (<https://www.mtsac.edu/admissions/steps-to-apply/>) to begin your academic career including information on the services you are required to participate in. This information can also be found in the student portal (<https://inside.mtsac.edu/web/portal/student-success>) in the "Student Success" tab.

Step 1 – Apply to Mt. SAC

Complete and submit a Mt. SAC Admission Application (<http://www.mtsac.edu/apply/>) for the term you wish to be taking classes. Computers are available in the Student Services Center for your convenience. For further information, contact Admissions Office at (909) 274-4415 or visit the Admissions Office website (<http://www.mtsac.edu/admissions/>) for important information and dates and deadlines.

Mountie Fast Track Info Session

Got questions? These Information Sessions were created to answer student questions and assist students in getting started at Mt. SAC! Register online at Fast Track Info Sessions (<http://www.mtsac.edu/fasttrackinfosessions/>).

Step 2 – Complete the Assessment Questionnaire

All Mt. SAC students are required to participate in assessment for course placement. The assessment and placement process has been established to enable all students the opportunity to be successful in their coursework and this is done through the Assessment Questionnaire (AQ). Please go to the Assessment Questionnaire (<https://www.mtsac.edu/aq/>). Upon completion of the AQ, you will be given your course placement in English, math and reading or will be advised on your next step in the assessment process. For further information, contact the Assessment Center at (909) 274-4265, or visit the Assessment Center website (<http://www.mtsac.edu/assessment/>).

Step 3 – Apply for Financial Aid

Mt. SAC offers a variety of financial aid programs funded by federal and state agencies and private sources, including grants, fee waivers, work-study opportunities, scholarships, and loans. The Financial Aid Office can help with the application process and can be contacted at (909) 274-4450 or visit the Financial Aid Office (<http://www.mtsac.edu/financialaid/>).

Step 4 – Complete the New Student Online Orientation

The Mt. SAC online orientation is designed to help students transition to Mt. San Antonio College. Orientation will provide information about college life, educational planning and goals, student services, academic services, special programs, student conduct, and safety rules/regulations. Access the online orientation by logging into the Mt. SAC student portal account (<https://www.mtsac.edu/portal/>) and click on the "Student Success" tab. For further information, contact the Counseling Department

at (909) 274-4380 or visit the Counseling Department website (<https://www.mtsac.edu/counseling/orientation.html>).

Step 5 – Attend a Mountie Academic Planning Workshop (MAP) and Get Counseling

At the MAP workshop, a counselor will review your course placement and make recommendations based on the Assessment Questionnaire (AQ) and/or test scores including Advanced Placement (AP) or International Baccalaureate (IB) exams. Counselors will help you select courses based on your academic and career goals. Based on your placement, a counselor will work with you to develop your first semester course plan selecting the appropriate English, math, reading, general education, and major-specific courses needed to reach your educational goal.

Students new to Mt. SAC that have attended other colleges, or have an Associate's or Bachelor's degree do not need to attend a MAP Workshop. Schedule an appointment with a counselor to review your transcripts and discuss your goals.

Counselors are available to help if you:

1. are undecided about your major or career goal,
2. need assistance in planning your educational and/or career goal,
3. need assistance in choosing a university or college for transfer, or
4. have personal problems that impact your college success.

A MAP workshop is recommended but not required for you to be eligible to register.

You can connect with a counselor by visiting the Counseling Department located in the Student Services Building (9B) Second Floor or call (909) 274-4380 or visit the Counseling website (<http://www.mtsac.edu/counseling/>).

Step 6 – Register Online

Register online, based on your assigned registration date/time. Check your registration date by logging into your student portal account (<https://www.mtsac.edu/portal/>) and going to the "Student" tab. You will find your registration date under the #8 Registration Appointment/Hold" link one week before registration begins. For directions on how to add classes, visit Admissions_Register. (<https://www.mtsac.edu/admissions/register-for-classes/>)

Step 7 – Pay Fees

You can pay your fees online through your student portal (<https://www.mtsac.edu/portal/>), under the "Student" tab, link "#25 Pay Fees", in person at the Cashier's Office, by mail or through drop box. For information regarding fee payment options and payment policies, please visit the Cashier's Office website (<https://www.mtsac.edu/cashier/>), call the Cashier's Office at (909) 274-4960, or reference the Schedule of Classes.