

STUDENT SUCCESS AND SUPPORT PROGRAM

Recognizing that student success is the responsibility of both the college and the student, the Student Success and Support Program was established to assure that students who attend a California Community College are given the best possible opportunity to succeed in accomplishing their academic goals. To accomplish this, the college will assure that appropriate services are provided to students to enhance their success. As a student, you must identify your academic goal and course of study as well as complete required core services including Assessment, Orientation and Educational Planning. Follow the Steps to Apply & Register tab to begin your academic career including information on the services you are required to participate in.

Step 1 – Apply to Mt. SAC

Complete and submit a Mt. SAC Admission Application (<http://www.mtsac.edu/apply>). Computers are available in the Student Services Center for your convenience. For further information, contact Admissions Office at (909) 274-4415 or visit Admissions (<http://www.mtsac.edu/admissions>) online.

* Mountie Fast Track Info Session - Got questions? These Information Sessions were created to answer your questions and assist you in getting started at Mt. SAC! Register online at Fast Track Info Sessions (<http://www.mtsac.edu/fasttrackinfosessions>)

Step 2 – Apply for Financial Aid

Mt. SAC offers a variety of financial aid programs funded by federal and state agencies and private sources, including grants, fee waivers, work-study opportunities, scholarships, and loans. For further information, contact the Financial Aid Office at (909) 274-4450 or visit Financial Aid (<http://www.mtsac.edu/financialaid>) online.

Step 3 – Complete the Assessment Process

All Mt. SAC students are required to participate in assessment for course placement. The assessment and placement process has been established to enable all students the opportunity to be successful in their coursework. Please go to your student portal and complete the Assessment Questionnaire. Upon completion, you will be given your course placement or will be advised on your next step in the assessment process. For further information, contact the Assessment Center at (909) 274-4265 or visit Assessment (<http://www.mtsac.edu/assessment>) online.

Step 4 – Attend New Student Orientation

At orientation, a counselor will review placement test scores and help you select your courses based on your test scores. Counselors will also review graduation and university transfer requirements. You will also create your Mountie Academic Plan (MAP). For further information, contact the Counseling Center at (909) 274-4380 or visit Counseling (<http://www.mtsac.edu/counseling/orientation.html>) online.

Step 5 – Get Counseling

Counselors are available to help if you:

1. are undecided about your major or career goal,
2. need assistance in planning your educational and/or career goal,
3. need assistance in choosing a university or college for transfer, or
4. have personal problems that impact your college success.

For further information, contact the Counseling Center at (909) 274-4380 or visit Counseling (<http://www.mtsac.edu/counseling>) online.

Step 6 – Register Online

Register online, based on your assigned registration date/time. Check your registration date on your portal account (MyPortal (<https://my.mtsac.edu>)).

Step 7 – Pay Fees

You can pay your fees online through your student portal (student tab, link #25 Pay Fees), in person at the Bursar's Office (Lower Level - Bldg. 4), by mail or through drop box. For information regarding fee payment options and payment policies, please visit the Bursar's Office website at Bursar's Office (<http://www.mtsac.edu/bursars>) online, reference the Schedule of Classes or contact the Bursar's Office at (909) 274-4960.